SHAHEED BHAGAT SINGH EVENING COLLEGE

FAQ on ERP

Q1. What if you didn't receive your login credentials?

Solution - Send an email to erp.query@sbse.du.ac.in mentioning following details from your registered email (email that you used for admission)

Subject of email - login credentials

Name, Course, Mobile No.

You will receive your credentials within 24 hours after the receipt of email

Q2. What if you forget the password?

Solution - Send an email on erp.query@sbse.du.ac.in mentioning following details:

Subject of email - forgot password

Name, Course, Roll no. Mobile No. from your registered email

Q3. What if it shows invalid login credentials on mobile app or web portal?

Solution - You may be using wrong web address or mobile app.

Website for login - https://saksham.sbsce.sitslive.com

Mobile app - SBSEC for Android and iOS both

Link to visit website and download mobile app is also available on top of college website (https://www.sbsec.org/)

Q4. What if there is not even single class on time table icon of SBSEC mobile app for whole week?

Solution - Send an email on erpadmin@sbse.du.ac.in mentioning following details

Subject of application - class section not assigned

Name, Course, Roll no. Mobile No.

Q5. What if my ERP app does not show tutorial classes?

Solution- Send an email on erpadmin@sbse.du.ac.in mentioning following details

Subject of application - Tutorial group not assigned

Name, Course, Roll no, Subject, Mobile No.

Q6. What if elective papers (SEC, VAC, GE, and DSE) are not showing on your time table?

Solution - Register for elective papers on ERP ASAP and wait for 7 working days

Registration link is available on ERP portal and you get only 2 attempts to choose

Q7. Is change of paper allowed after registration?

Answer. No.

Q8. What if you have missed your subject registration for elective papers?

Solution - Send an email (only after 14 days from start of session) on erpadmin@sbse.du.ac.in mentioning following details

Subject of application - registration for elective papers

Name, Course, Roll no, Section Mobile No.

SEC- Paper Name (preference 1), Paper Name (preference 2), Paper Name (preference 3), Paper Name (preference 4)

VAC- Paper Name (preference 1), Paper Name (preference 2), Paper Name (preference 3), Paper Name (preference 4)

GE- Paper Name (preference 1), Paper Name (preference 2), Paper Name (preference 3), Paper Name (preference 4)

DSE- SEC- Paper Name (preference 1), Paper Name (preference 2), Paper Name (preference 3), Paper Name (preference 4)